



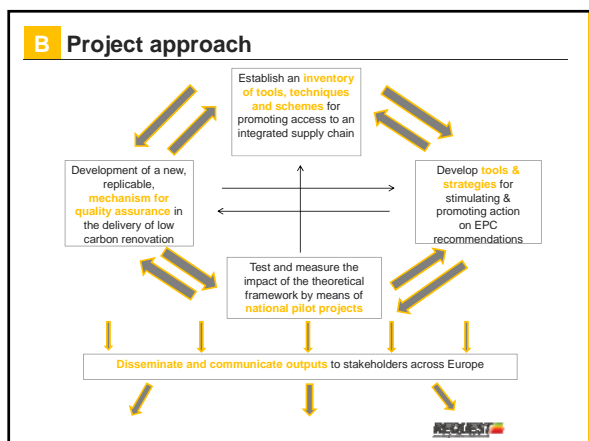
A What is REQUEST?

Aim: to increase the uptake of low carbon renovation measures in residential properties throughout Europe.

Two central objectives:

- To develop tools and practices to **increase the uptake of EPC recommendations**
- To provide a **quality standard for low carbon renovation**

A unique focus on the link between the supply and demand side of low carbon renovations



C Project activity so far (1)

- Database of tools and techniques** from across Europe established for promoting "quality" renovation and action on EPC recommendations (95 tools & schemes from 27 countries)
- Best practices** identified for communication of EPC recommendations and quality schemes in the renovation supply chain
- Communications: **project website** launch; establishment of communications plan; national dissemination activity (NSDPs)
- EPC workshops with tradespeople** in all partner countries > summary of different tradespeople involved in low carbon renovation
- Presentation of **'modular schemes'** - potential actions and strategies to promote the uptake of EPC recommendations

C Project activity so far (2)

- Building Efficiency Assistant** – an online tool for stakeholders providing guidelines for renovation and best practice examples based on type of renovation and selected measures
- Common useful information** for homeowners and tradespeople on how to support uptake of EPC recommendations and renovation of residential properties
- Quality process diagram** for refurbishment activity
- Establishment of **quality standards and optional quality label**
- Pilot project kick-off workshops and interim report
- Establishment of **evaluation methodology** for pilots (IEE performance indicators)
- Interaction with CA EPBD

D Key outputs and findings (3)

Three key findings have emerged from the project so far:

- Monitoring and evaluation** of the action taken on EPC recommendations is essential for both policy makers and the homeowner to understand the impact of the investments made in terms of reduced energy consumption and lower energy bills
- Outputs must be **adapted to suit local conditions**
- EPC recommendations should be elaborated** for the homeowner to understand the added value and how to act upon it to achieve high quality results:
 - Signposting to relevant supply chain actors
 - Highlighting national or local guidance documentation
 - Advice for how to finance the measures

